

Contributors and Collaborators

Our Major Program Funders:



**"We gratefully acknowledge the support from all our contributors!"**

Bobbi Turner,  
*Executive Director*

Our Pharmaceutical & Clinical Suppliers:

Amerisource Bergin (Pfizer & Wyeth products) • Ansell (lifestyles Condoms) • BC Stevens • Bayer • BTNX • Interior Business Forms • Janssen • McKesson • Maple Pharmacy • Merck • Pacific Health Care • Paladin • PCS Natural Foods • Rolex Plastics • Victoria Compounding Pharmacy

Collaborative Community Partners:

Boys and Girls Club • Pathways • Springboard to Success • Spectrum youth employment program • SD #61 • SD #62 • SD #63 • St. Michael's University School • Glenlyon Norfolk School • Christ Church Cathedral School • Maria Montessori Academy • Ecole Victor Brodeur • VIHA Public Health Nurses • BC Stevens • VIHA Best Babies, Best Families, and Baby Talk programs • Esquimalt Neighbourhood House • Saanich Neighbourhood House • Pinksheep Media • CDI College • Camosun College • UVIC Health Services • UVic School of Social Work • UVic School of Child and Youth Care • UVic School of Nursing • Burnside Gorge Community Centre • Margaret Laurence House • Victoria Women's Transition House Society • Victoria Women's Sexual Assault Centre • Young Parent's Support Network • Single Family Resource Centre • Tsawout First Nation • Tsartlip First Nation • Esquimalt First Nation • Songhees First Nation • NILE/TU,O Child and Family Services • Jawl Properties • AMG Consulting Group • UBC School of Medicine • CRNBC • OPT BC • Choices Adoption • Camosun College Students' Society • Island Parent Group • Camosun College Community, Family, and Child Studies • Vancouver Island Women's Clinic • The Times Colonist • The Saanich News • The Goldstream Gazette • BC Cancer Agency • Lifelabs • BC Centre for Disease Control • Victoria Gynecologists & Urologists • Many Midwives of Victoria • Cool Aid • Youth Service Providers Network • Victoria Youth Clinic • Westshore Youth Collective • Belmont High School • Men's Trauma Centre • Canadian Federation for Sexual Health • Society of Obstetricians & Gynecologists of Canada • AIDS Vancouver Island • Cridge Centre • VIHA STI Clinic • CML Medical Imaging • RJH Colposcopy • VIHA medical imaging • Walk-in & Treatment Centres of Victoria

ISHS recognizes the value of collaboration and feels so privileged to work with so many amazing organizations in Victoria and elsewhere. You all inspire and support us to do great work every day!

If by any chance, we have missed anyone, please accept our apologies.

July 8th, 2013



Annual Report 2013

Your full service sexual health team

Mission Statement

Island Sexual Health leads in delivering exemplary sexual health services to South Vancouver Island. Through the provision of clinical care and education we:

- \* empower individuals to make choices that enhance their sexual well-being
- \* provide all-inclusive services and resources that support sexual health
- \* Celebrate diversity of sexual expression

Island Sexual Health Society defines sexual health as a state of physical, emotional, mental and societal well-being related to sexuality.



Our Staff Celebrating our New Location!



OUR LOCATIONS:

- Main Clinic:  
#101 - 3960 Quadra St.  
Victoria BC, V8X 4A3  
250-592-3479
- Camosun Clinic:  
Richmond House,  
(Lansdowne Campus)  
Sept - April Only  
250-592-3449
- Belmont Clinic:  
Belmont Senior Secondary,  
3067 Jacklin Rd.  
Sept - June Only  
250-592-3479

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A message from the President, Art Celuszak



*"We can proudly look upon our past as our journey of discovery, experience and growth, building our foundation of services, outreach and partnerships to be able to sustain us as we embrace our future."*

My fellow ISHians:

The past year was a significant year for Island Sexual Health – we grew into our destiny. We can proudly look upon our past as our journey of discovery, experience and growth, building our foundation of services, outreach and partnerships to be able to sustain us as we embrace our future. We will need to be wise and cautious going forward since there will certainly be challenges and what can only be called “growing pains” as our community presence continues to become more prominent, bringing with it increased social expectations and responsibilities. Because of you I am confident that we will not only meet these challenges but will continue to meet the ever increasing needs of this vibrant and expanding south island. In closing, on behalf of the board I’d like to thank you all for your commitment over the last year with a special thanks for your time and effort in making the transition to our new Centre for Sexual Health so smooth.

Yours respectfully,

Art Celuszak

President



A message from our Youth Program Staff, Caitlyn O’Brien & Ethan Smith

Did you know we have a small but mighty youth committee known as Youth of Island Sexual Health, or YISH? The ages of our members range from 15 to 25, and our group is mandated to provide a youth perspective to the Society. Throughout both the school-year and summer vacation we work on a variety of projects, inside and outside of the clinic. One of the most significant contributions of this committee to date, has been the development of several eye-catching and informative safer sex packages, which are designed to promote use of barriers in a fun and approachable way. Other recent projects have included the development of our “Get Connected Poster”, which was designed with input from several of our members, and distributed in schools in School Districts 61, 62, 63, and various community agencies (scan the QR code below for a direct link to the poster). Our youth committee members also have contributed greatly to our fundraising video, featuring the “Queen’s visit to Island Sexual Health”. Without the enthusiastic support and contribution of ideas from our young members, this project would not have been as successful as it was! An area which our youth are very excited to expand upon is the use of video to promote sexual health practices among youth, and to provide information on the clinic and what services are available. We are always looking for new members who are looking to gain volunteer hours while giving back to the community in a positive way!



*"Without the enthusiastic support and contribution of ideas from our young members, this project would not have been as successful as it was! "*



Scan this QR code for a direct link to the “Get Connected” Poster.





A Message from our Volunteer Coordinator, Caitlyn O'Brien

Volunteers are at the core of Island Sexual Health Society. We currently have approximately 50 volunteers donating their time as doctors' assistants, birth control educators, filing assistants, and event helpers.



Since our last AGM we have recruited and trained 40 new volunteers and will be training more at our next volunteer intake session in October. We will be attending volunteer recruitment days at both Camosun and University of Victoria at the beginning of the school year to spread the word about getting involved with ISH.

The amount of time each volunteer contributes varies from once a month to several times a week, but the collaboration and team spirit is evident in everyone. Many of our clients remark that because of a positive first impression from a volunteer, they want to become involved with the society. The doctor's assistants and birth control educators are one of the first points of contact for clients, and our volunteers take on this role of representing the society with enthusiasm and professionalism.



Our Volunteers enjoying the new location!

Island Sexual Health relies on the generous contributions of our volunteers to help maintain efficient and effective service delivery at our clinics. Volunteers are involved in many tasks such as assisting doctors during examinations, cleaning exam rooms, stocking and preparing medical supplies and providing information and support to clients. Our society is always changing and the volunteers we have are very adept at learning new procedures and tasks. In the community, some of our volunteers participate as event helpers. They interact with people of all different backgrounds and answer questions about the society. This particular position enables volunteers to engage more deeply with ISH's services and policies, and allows them to present the society to others from a first-hand perspective as a volunteer.

All of our volunteer positions require punctuality, confidentiality, professional conduct, compassion, excellent communications skills, and a love of working with people. We take on volunteers from many different backgrounds and occasionally through other organizations such as University of Victoria and Service Canada. One quality our volunteers all have in common regardless of background is a desire to contribute to their community. The staff, doctors and clients at ISH all greatly appreciate our volunteers' hard work and commitment.

We would like to recognize a couple of our volunteers for outstanding service to the organization.

Some Volunteers We Would like to Recognize for their long-term service:

- Dianne Swanson
- Jackie Presslauer
- Kelsey Gronow
- Priya Rosenberg
- Rosie Hsu
- Sophie Walton

**Donna Dippie** is our longest standing volunteer who continues to provide our clients with important information, options, and support as a birth control educator in her 42nd year with the organization. Donna's spirit and enthusiasm contribute greatly to our volunteer core. Thank you Donna!!

**Kathryn McCannell** has been with our organization for 10 years as a volunteer educator. She continues to donate her skills, energy, and time as a BCE and we're so grateful to have her! Thank you Kathryn!

We would like to recognize **Nicole Siemens**, who has been a volunteer doctor's assistant since summer 2012, for going out of her way to attain a community grant from her workplace for Island Sexual Health. Everything helps! Thank you Nicole!

We would also like to recognize **Chloe Lutte**. Chloe came to ISH as a social work practicum student in the Fall of 2012, and continued to dedicate her time volunteering as a birth control educator. Chloe is now a staff member, working in Product Sales, and still donates her time as one of our wonderful in-clinic educators and on our youth council!

A message from the Executive Director, Bobbi Turner

When I started with this organization as Executive Director in 1994, we were located in a 10 x 10 office at 1947 Cook Street. On Monday afternoon and Tuesday, Wednesday and Thursday evenings from 5:00 – 9:00 we rolled out the clinic (literally) into the outer offices used by VIHA during the daytime. We had two full time and 3 part time staff at that time.

Today we boast a brand new 5,000 sq foot location, 23 staff members and 51 hours of clinic time each week. My how times have changed!

I truly believe that this journey over the last 19 years has been to reach the point we are at today, heading a professional organization which has become the place to go on the lower island for all your sexual health needs. In fact, we are the largest and most comprehensive sexual health organization, operating out of one location in BC.

This journey has not been an easy one and many sacrifices and changes were needed to reach this point. This last year especially has been a challenging one for our Board and Staff. Decisions of this magnitude do not come without tough choices and the courage to take risks. However ISH has taken on many challenges and risks over the years and thanks to the dedicated people behind this organization we have continued to move forward.

To all the Doctors and Volunteers I offer a resounding thanks for all of their hard work and to the Board and staff I offer very special thanks as it is their dedication, commitment and trust that has brought us this far.

Respectfully Submitted,

Bobbi Turner

Executive Director



*"...ISH has taken on many challenges and risks over the years and thanks to the dedicated people behind this organization we have continued to move forward."*







A message from the Medical Director, Dr. Jennifer Ross



“Clients constantly tell me how happy they are with the new clinic. They can now sit in a waiting room where they don’t feel piled on top of each other (important in a sexual health clinic!)”.

This has been such an exciting year at Island Sexual Health! The obvious being the big MOVE. At this time last year, we were crammed into a tiny space, seeing patients in closet sized rooms, maneuvering around the supplies that were piling up all around us in every available corner. Then magically the perfect move opportunity presented itself. The new space has made a huge impact on how we are able to provide clinical services in every way, from the waiting room to the exam rooms and even the bathrooms! Clients constantly tell me how happy they are with the new clinic. They can now sit in a waiting room where they don’t feel piled on top of each other (important in a sexual health clinic!). With six full exam rooms, we are able to accommodate more clients more quickly, which means less waiting overall. The rooms are easy to use and the arrangement allows for doctors and nurses to consult easily with each other on more complex issues. And the bathrooms! How great to have client washrooms so conveniently located close to the exam rooms, so you don’t actually have to parade in front of the waiting area to provide a sample.

It’s also obvious from every day at the clinic that the number of clients we are seeing is skyrocketing. Every day we register 10-15 new clients. This just demonstrates the pent up demand for our services that we were not able to accommodate in the other space. Thankfully with the increase in clinic size and client volume, we have been able to recruit a number of great new physicians to our team this year. It’s actually pretty incredible to work at such a large clinic with such a diverse group. Each practitioner brings their own set of skills that the rest of us can learn from.

As always we are eternally grateful to the DAs who make our jobs as doctors and nurses flow smoothly and efficiently. We couldn’t do it without you!

The next great frontier for us will be the implementation of an electronic medical record system. Having all our client records in an electronic system, with computers in each room, will allow us to yet again increase efficiency. Additionally, we look forward to being able to implement more systematic protocols for managing different clinical presentations and problems. This will just add to the high quality of care we are providing to our deserving clients.

Respectfully submitted,

Dr Jennifer Ross, Medical Director

A message from the Events Co-ordinator, Caitlyn



**On Community Outreach:** Last year our events team attended over 30 community events to hand out reliable sexual health information and free supplies, while answering questions ranging from safer sex to ISH services. We also hosted our very own Salsa fundraiser and awareness event at the Victoria Events Centre back in November! (See more about this in the Fundraising section)

Our team attends a wide range of events, as we want to provide sexual health information to the community as a whole, and this includes all ages, genders, identities, abilities, and orientations. We have been at health and resource fairs, music festivals, pub crawls, welcome-week events, youth days and more. Our events team has turned the ISH table into one fun place to be with the addition of new trivia games and activities that make sexual health interesting for everyone! Events receive lots of help from our wonderful practicum students and volunteers throughout the year. More recently, Ethan Smith has come onboard as a co-op student through a Service Canada program and one of his main roles is assisting with outreach events.

The events serve several purposes; they raise the profile of Island Sexual Health Society, and are very helpful for clarifying the services we offer. Outreach events are also one way of forming solid connections in the community and strong relationships with other Victoria agencies, and we hope to build on this more in the coming year.

On another note, since 2011 Island Sexual Health has been producing a quarterly newsletter to offer sexual health education and to promote ISH to a wider audience. This newsletter is sent to a list-serve of 339, as well as through our Twitter (@isexualhealth) and Facebook page, which have a combined following of over 800 and provide additional opportunities for outreach and education! Our past newsletters can also be found on our website under the “Press” section.



Events We Have Attended:

- **Healthy Sexuality Week @ Belmont** • Disability Resource Fair • **Victoria Goddess Run** • Fernfest • **North Park Neighbourhood Fest** • ICA’s Diversity Healthy Fair • **Oaklands Sunset Markets** • Pride parade and festival • **Langford Day parade and festival** • Rock of the Woods • **Victoria Electronic Music Festival** • UVIC Welcome BBQ • **Camfest** • Military Family Resource fair • **Anarchist Book Fair** • Volunteer Recruitment fair @ UVIC • **Reproductive Justice Fair** • Cervical Cancer Awareness week @ UVIC • **Tsartlip Pap awareness day** • Beecher Bay Health Fair • **Songhees Health Fair** • Tsaout Health Fair • **AIDS awareness day @ Camosun** • AIDS awareness day @ UVIC • **Psychology Volunteer Fair @ UVIC** • One Billion Rising • **Camosun’s V-DAY** • French Fest • **South Island Pride youth dance** • St. Patrick’s Day pub crawl •

## A message from our Product Sales Team.

The growth and development in Product Sales this year has been amazing! We're seeing new clients come through our doors every day, and many old clients returning to check out our beautiful new space. We are constantly hearing and feeling the appreciation our community is giving us and the support is endless! We're looking forward to what the rest of this year has to offer as we bring in even more products and start up our satellite clinics in September!

The biggest changes going on in Product Sales right now is our ever expanding toy section! We offer our clients a safe, knowledgeable (and most importantly) confidential space to buy or learn about the toys and lubricants we currently offer at very low prices. Along with our staff's knowledge about the functions of our toys, we can also inform them how to use the toys properly and safely. This is especially important for making sure toys are being cleaned and sanitized properly.

To get this knowledge to our clients, we have successfully held our first "Toy Workshop"!! This was held in our very own boardroom by Tracy Coulter. We got great feedback from our clients and we have started preparing to launch our online ordering system that will be available on our website! Not only will this allow our clients to buy even more confidentially, it will also allow more people to realize the information and resources our website has to offer! Kendra has designed a catalogue to be given out to clients and put in our waiting room for clients to browse through while waiting for their appointment. The catalogue shows all of our "in stock" products, and the price and information about each item. If an item is not in stock at that time, we can do "special orders" for any products from the Sexy Living website that clients would like us to bring in for them.

Along with the growth of our product sales, our intake of Annual Fees has sky rocketed. With the amount of new clients coming in and older clients coming back, our intake has gone up by 98% so far this year. Our clients are always happy to help and have no problem paying \$15.00 a year to support our clinic knowing that it allows us to offer amazing prices on our products, great education and free condoms.

Our new location and bright sales room has allowed us to create a warm and inviting environment for our clients, as we continue to offer a "one stop shop" hassle free service.

**Kate Turner, Kendra Robinson & their Team**



***"The supplier use for all my toy orders is Sexy Living, "Canada's Leading"***

***Wholesaler and Distributor of Premium Brand Adult Sex Toys".***



## Our Clients by the Numbers

Over the last 5-6 years the patient population at Island Sexual Health Society (ISHS) has changed considerably. The straightforward "birth control only" patients are no longer the norm. We are now serving a diverse range of sexual health needs for all genders, orientations and abilities over a broad age range from young to old (11-85). Increasing complex issues are being presented as our reputation in the community grows through referrals, social media and our connections to various social service agencies

In the 2012/2013 fiscal year ISHS processed **23,307** total client visits.

Age range for our clients is **11 – 85**

### Patients with/without FMD (Family Medical Doctor)

A recent poll shows that roughly **52%** of our patients have stated they **do not** have a family doctor. The predominant reason is that they have been unable to find one. Those patients, who do have family doctors, utilize ISHS for a variety of reasons including sexual health expertise; confidential service; one stop shop; affordable prices; availability of female physicians; etc.

### STI's:

ISHS diagnosed **3,553** genital infections including **231** positive Chlamydia results, **22** cases of Gonorrhea, **7** cases of Syphilis and **2** cases of HIV this last fiscal year.

Treatment of non-reportable STI's is far more frequent, (HSV and HPV) with an alarming increase in treatment for Genital Warts.

### Emergency contraception

ISHS administers approximately **700** doses of emergency contraception (Plan B) per year.

ISHS provides the ECP for \$16.00 (or free if the client is unable to pay). Alternatively, ECP's can be purchased from a drug store for \$30.00. For many of our patients, these alternatives are cost prohibitive.

Every patient who comes in for an ECP is provided with follow up birth control counselling with the RN.

### PAP screening:

ISHS performs over **4,000** PAP tests per year.

In 2012/2013 there were **953** abnormal results requiring further follow up or referrals to colposcopy.

### Referrals:

Regular referrals made daily for ultra-sounds, breast imaging appointments, colposcopy and a range of specialists. Currently there are 364 active referrals being monitored

### Physician Visits:

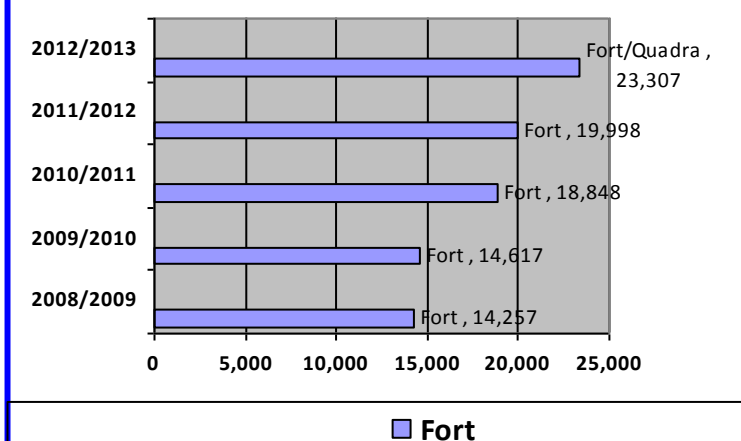
We provide **105** physicians' hours each week with a mix of male and female Doctors. Physicians work on a fee for service basis with ISH managing all the billings.

### IUD services:

ISHS runs **2-3** IUD insertion clinics per week.

Roughly **60 - 80** insertions are performed each month

**Annual Client Numbers 2008/2009 to 2012/2013**

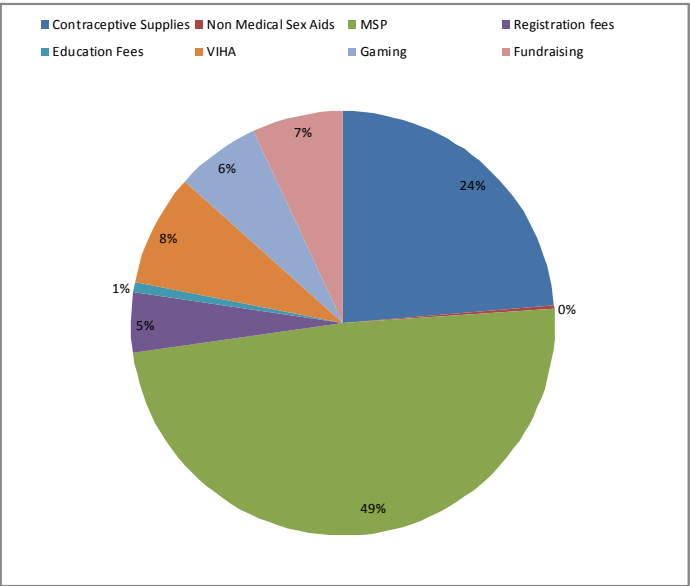




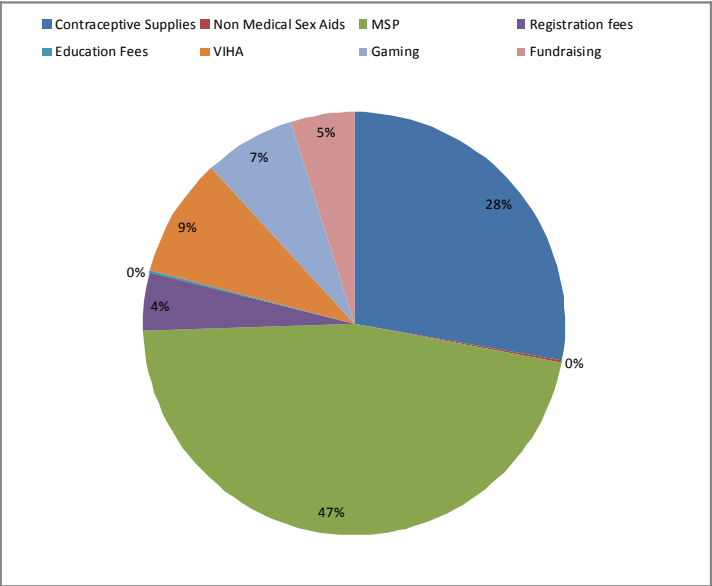
# Financial Breakdown

A Financial Summary and Comparison for the last two fiscal years

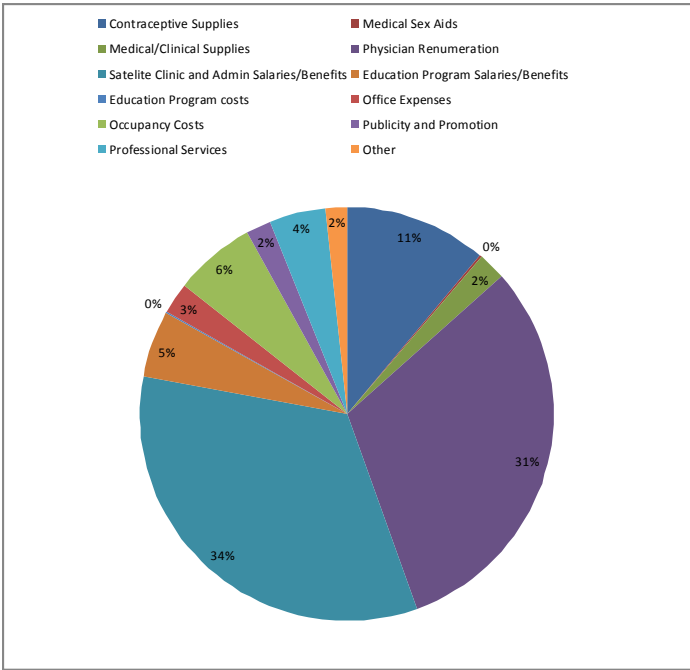
2012/2013 Revenue Breakdown



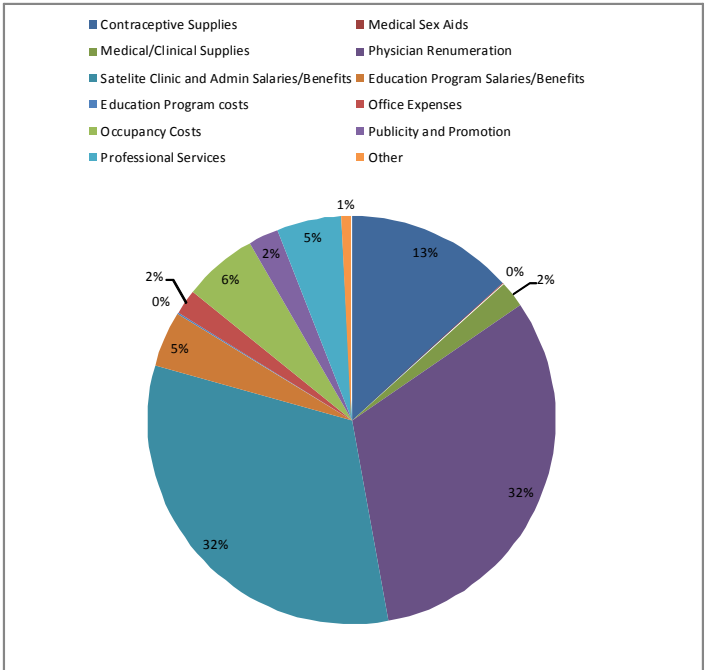
2011/2012 Revenue Breakdown



2012/2013 Expense Breakdown

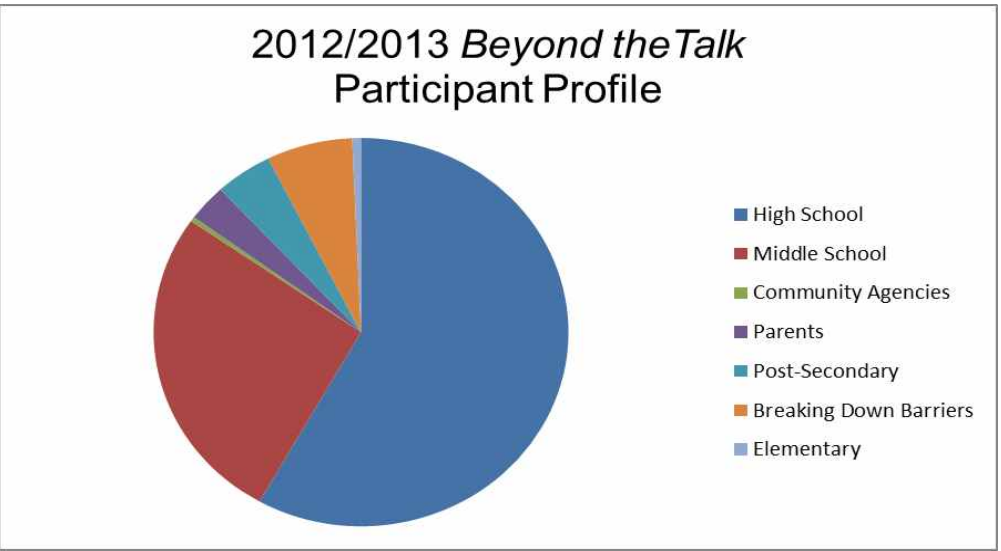


2011/2012 Expense Breakdown



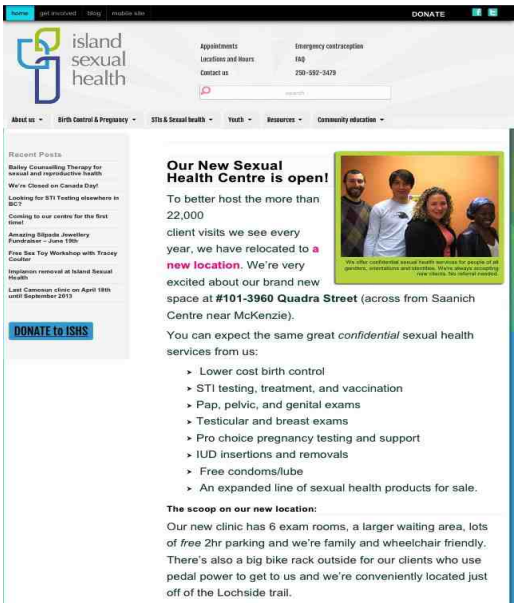
Our new space allowed us to host student groups for tours and site based education in the training room. Most importantly, it allowed students the opportunity, while visiting the clinic, to see our medical staff for clinical services in a confidential and safe way.

We strengthened our relationships with media this year with interviews and coverage in *The Times Colonist*, *The Saanich News*, and *The Goldstream Gazette*. The features included information on sexual health and parenting, our Belmont clinic, our move and cervical screening.



*A big thank you to the ISHS board, clinic staff, volunteers, physicians, educators, and students who continue to support the Education Program. It is a great privilege to work with the students, educators, and other communities of greater Victoria.*

Our website continues to grow in popularity every year. We saw an increase of nearly 100,000 visitors over 2011/2012! This year, we updated our existing site to reflect our new identity and added a mobile site that allows all of us smartphone users to access the site easily. We often receive feedback on how useful the website is for both clients and workshop participants. 2013/2014 will see the addition of a youth based website at [www.beyondthetalk.ca](http://www.beyondthetalk.ca) and a follow through texting program.



islandsexualhealth.org

293,186 unique visitors in 2012/13

Top 5 pages visited:

- ⇒ Locations and Hours
- ⇒ IUD
- ⇒ Infection tests
- ⇒ Appointments
- ⇒ Sexual Health FAQs



## Community Education Services

Jennifer Gibson, MA



My favourite part of the workshop was how comfortable you helped us to be. It just seemed so normal to talk about bodies after a while. The activities and funny stories helped lots. Thank you! - Grade 7 student

The workshop was just what I imagined when I thought about education at its best. The questions were thought provoking and right from people's hearts. There was both energy and respect for you in the room that was palpable. -College Instructor

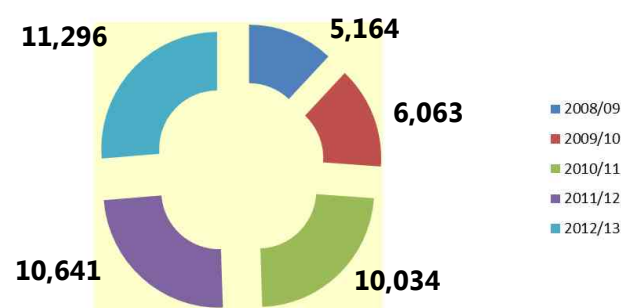
Thanks for being honest and not trying to scare us. You answered everyone's questions without any judgment. You rock! -Grade 11 student

2012/13 was an awesome year! It brought the education program a new brand, more participants and a new home! Along with our ISHS rebranding process, we decided it was time that our education program had it's own brand. Now called, "Beyond The Talk," our education program facilitated workshops for **11,296** participants in **431** workshops.

Our education program continues to see increased demand for services. The majority of teaching happened within classrooms in public and independent schools with community agency based workshops making up the balance. ISHS continued our inspiring work with participants in community organizations such as VIHA Best Babies and Families Programs, Boys and Girls club and youth employment programs such as Pathways, Spectrum Job project, and Springboard to Success.

Thanks to funding from United Way and VI Children's Health Foundation, we were able to offer "Breaking Down Barriers" for participants who experience barriers (financial, educational, social) to typical sexual health education. Through this program, we were fortunate enough to work with amazing youth at local alternative education programs including Metchosin Technical School, Westshore Centre for Learning, Artemis Place, and Girls Alternative Program. In several of these programs, we have developed ongoing programming where we facilitate a group regularly (every 6-9 weeks) to create safety and trust, promote continuity of learning, and maintain relationships.

ISHS Community Education Participants 2008-13



## Fundraising

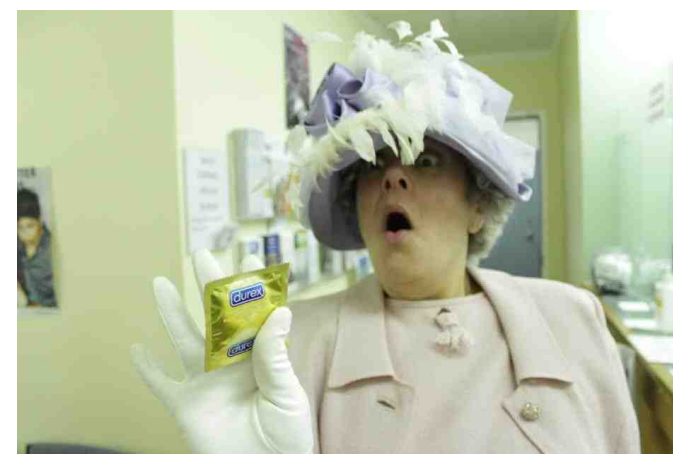
A welcome to Director of Development, Donna Randall

We are pleased to welcome Donna Randall, the newest member of ISHS's team, who will be in charge of fundraising efforts in her new role as Director of Development. Donna has worn many hats, taking on such roles as writer, communicator, family care-giver, and professional fundraiser. In her personal life she is a partner, sister, auntie, mentor, a friend who is always happy to listen, and when asked, will help to find solutions to challenges. Donna also worked as both Education Co-ordinator and Executive Director for Planned Parenthood in the Waterloo Region, and is ecstatic to be able to return to the vital field of healthy sexuality! In her previous fundraising experiences, Donna has worked to identify the needs of charities, and has fulfilled these needs by raising an impressive \$1.4 million over the years. She believes the foundation of being successful in raising funds lay in establishing and building relationships, and is thrilled to be able to benefit ISHS with her experiences in this area. You'll be able to get a better idea of Donna's plans for ISHS once her website, [dfrent.org](http://dfrent.org), is up and running. We look forward to working with Donna and can't wait to see what ideas she has for the Society!



### Celebrating the success of our crowd-sourcing campaign

In a collaborative effort to raise funds for the 3 much-needed new exam beds at the new location, ISHS pulled together a team of dedicated volunteer actors to make a short crowdsourcing video in November of 2012. The timeline for the project was tight, with the beginning to completion taking only 2 weeks. Ideas were pared down until finally our brainstorming group agreed on the fun idea of "A Royal Visit to ISHS". The volunteer actors were recruited, and a date for filming was set. In the end, not only was the project fun, but also very successful, raising over **\$16,000** through the online crowdsourcing platform, Kapipal. We would especially like to thank **Rudi Hoenson** and the **Camosun College Student Society** for their generous donations over the course of the campaign!



We would like to thank the following people, without whom this video would not be possible:

Samantha Rubin  
Gagan Leekha  
Beth Doman  
Langham Court Theatre  
& Coco the dog!

Scan This QR Code for a direct link to the video!







A message from our Belmont Team



2012-2013 has been a very successful year for the youth clinic at Belmont and was the first full school year that we have provided weekly clinic services.

The clinic opens every Thursday when the school is open, and is available for drop-ins from 11am-4pm. The space we use is certainly not as spacious as the new clinic at Quadra, but we have 3 rooms (an examination room, office and waiting area) and it is perfect for providing the youth outreach clinic. Administrative support over the year has been provided by Courtney, Kate, Caitlyn and Dhar throughout the year and they have done an amazing job at helping the clinic to run smoothly and provide a welcome to the students as they drop in. Tamara has also been the clinic nurse, and often her days have been the busiest, she did a fantastic job.

Our busiest times are lunch and recess, when many of the students take the opportunity to drop in. They may just come in to pick up condoms or ask questions, or they may request a consultation with myself or Dr Cathy Carlson when she is there in the afternoon.

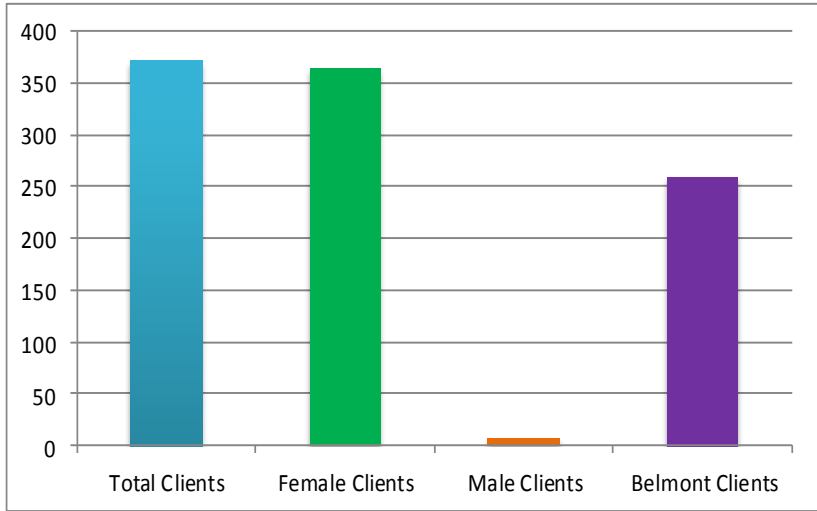
Clinical services include contraception, pregnancy tests, Pap tests, STI testing, education, and sexual health advice. We have seen a total of **538 clients** in the **38 Thursdays** that we were open. On our busiest days we could have 30 students dropping in and we are able to provide services to any students (including mature students) attending schools in the SD62 district. We still see the majority of the clients access the clinic for contraception, but we have been working on education around STI testing and how this is carried out and as a result we have seen an increase in regular screening using the urine test for chlamydia/gonorrhea. Recently, our youth group created a poster that we have been able to put up in the washrooms at the school and this simple advertising has helped to explain the services that we offer and encourage those who need testing to come in.

I have loved the year working at the Belmont clinic; it is rewarding work with many opportunities for my nursing skills. I truly feel the reason for the clinic's success is that we offer continuity to the clients, high standards of clinical services whilst mainlining confidentiality at all times. I have developed the skill of working quickly and efficiently, to ensure that no one has to wait too long to be seen, basically good client-centered care.

The clinic would not be possible without the support and assistance from Scott Rothermel, the RCMP liaison officer at the school, and the support of the school staff and the school board in their support. Funding for the clinic came from a variety of sources, including the United Way, Westshore Community Policing, Westshore Lions Club, Harbourside Rotary, and TELUS Community Board. We were also thrilled to receive the Helen and Fred Bently award and cash prize. This award is offered yearly to CFSH Members who have shown outstanding achievement in the field of sexual and reproductive health.

Respectfully Submitted  
**Charlotte Brown**

Belmont Clinic Attendance



A message from our Camosun Team

At our Camosun clinic, appointments were a mix of pre-booked appointments and drop ins. As in previous years, the 2012/2013 fiscal year saw the majority of patients being served by one of our Registered Nurses, who are certified to provide all levels of service to patients. However, as RN's are unable to bill for their services, we lost any option of MSP revenue. This year our average weekly attendance was 8 patients per clinic.

Our attendance at College Events was noted to be a great way to get the word out about our amazing on-site clinic. Notable events attended ranged from *Welcome Week* to *World Aids Day*, and it is our hope that our exposure at these public events acts to promote greater attendance at our clinic. Along with our Events Co-ordinator, Caitlyn O'Brien, we utilize our practicum students to host tables and spread the word around that our services are available, both on-site and at the main clinic.



Generally we have kept to the fall and winter schedule for clinics, however it was noted by staff in the building that clients continued to look for services in April, May and June. For this reason, we have posted signs around campus that clients are welcome to visit our Quadra Street clinic throughout the Spring and Summer terms. It also should be noted that all client files are moved to the Quadra street location during the Spring/Summer terms for easy accessibility.

We look forward to serving our Camosun clients again at the beginning of the Fall Semester!

Number of Clinics	28
Hours	112
Average number of clients per visit	7
Average age range	19-29

Camosun Clinic Attendance

