

island sexual health

community health centre

2020-2021 Annual Report

Territorial Acknowledgement

Island Sexual Health respectfully acknowledges that our clinics are located on the unceded traditional territories of Lekwungen (Chekonein, Chilcowitch, Swengwhung, Kosampsom, Whyomilth, Teechamitsa, Kakyaakan, Songhees, Esquimalt) and WSÁNEĆ (STÁUTW/Tsawout, WJOŁEŁP/Tsartlip, BOKEĆEN/Pauquachin, WSIKEM/Tseycum) Peoples. Our work takes place in various places within these territories. We humbly provide services for People from these territories as well as those who are settlers and visitors to these lands.

Clinic Locations

Quadra Street Clinic (Main location)

#101-3960 Quadra Street Victoria V8X 4A3

Camosun College Clinic

Top Floor, Richmond House
Lansdowne Campus



Vision

Island Sexual Health Society envisions a diverse community that celenrates healthy sexuality throughout life.

Mission

Island Sexual Health Society leads in delivering exemplary sexual health services to South Vancouver Island. Through the provision of clinical care and education, we:

- empower individuals to make choices that enhance their sexual wellbeing.
- provide all inclusive services and resources that support sexual health.
- celebrate diversity of sexual expression.

Board of Directors

voting

Barbara Knox Jordan

Jade Neilson

Laura Taylor

Delaney Walls

Devon Black

Kiffer Card

Annie Do

Landa Fox

Leif Jensen

non-voting

Lara Eaton

Bobbi Turner

Staff

Bobbi Turner- Executive Director
Sarah Vernon – Office Manager (on
mat. leave)
Trista Knight – Interim Office Manager
Shannon Naysmith – Assistant Manager
Nicole Buckley – MOA
Kim Harding – MOA

Christal Hughes - MOA
Emily Pillar - MOA
Jennifer Gibson - Education Lead
Ned Gallagher - Manmade Lead
Sophie Bourne-Lewis - Educator
Sam Peters - Educator

Clinical Staff

Sexual Health Only GP's

Dr Lara Eaton - Medical Lead

Dr Blair Meeker

Dr Jennifer Scarth

Dr Michael Smith

Nurse Practitioners

Alanna Knight

Melissa Tilley

Staff RNs

Chelsea Walton – Team Lead

Everett Blackwell

Alysha Jones

Kristiana Perri

Kim Sargent

Kristiana Perri

Primary Care GP's

(with some SH designation)

Dr. Julie Bowen

Dr Lara Curtis

Dr. Elizabeth Mason

Dr. Stephen O'Keefe

Dr. Hillary Quinn

Dr. Sam Stasiuk

Casual RNs

Meghan Brown

Diana Hurschler

Jess Pope

Michelle Secord

Allied Health Professionals

Leah MacGregor -

Community Health Worker

Jess Marie - Counsellor

President, Board of Directors Report

DEVON BLACK

ISHS volunteers, staff, physicians, and lifetime members:



I have to start by thanking every member of the ISHS team for their incredible work and dedication over the past year. A full year of operating through COVID would have been enough, but we managed to do it while taking on the separate challenges of finalizing an expansion of our physical space, adapting our operations to take on primary care patients, and transitioning to a Community Health Centre model of care. The high quality of service that ISHS continued to provide this year is a testament to your effort and dedication. While the challenges of COVID remain ongoing, the transition to a Community Health Centre model – and the Island Health funding that support it – have allowed us to expand our clinical services and start meeting other community needs. Many Board conversations this year have focused on ensuring that our mission and vision remain aligned with our core values as we expand the scope of our services. Input from all parts of the ISHS team has, and will continue, to guide those conversations as we plan for the future. Our Education team also continued to provide excellent programming, supported by the BC Gaming Branch and other grants. In a year where in-person programming was often not possible, the Education team innovated by finding new and creative ways to run programming and reach people online.

As our annual general meeting takes place near the end of September and the new National Truth and Reconciliation Day, I also want to acknowledge the impact that the findings of unmarked grave sites at former residential schools and so-called Indian hospitals this year have had on members of our team and community. The work of reconciliation is difficult, but it is necessary, and it must be done on every level from the personal to the national. I'm grateful to every member of the ISHS community who has made that work a focus for us, both this year and going forward.

In closing, I have to admit that words fail to fully express the gratitude that I and the Board have for our members' dedication to ISHS's mission. This past year and a half has demonstrated the critical role that primary care and public health play in our communities, and we're so grateful for the care you provide to those communities every day.

Sincerely, Devon Black President

Executive Director's Report

BOBBI TURNER WILLIAMS



It appears that a common theme in this report is related to the impact COVID has had on our provision of care. Every report over these last 35 years as an independent organization has focused on looking back on our delivery of our services. How many patients we saw, how much birth control we sold, what new programs have we developed, and our volunteer program. Sadly, our ability to see the same number of patients was greatly reduced, our sales were hugely impacted, and we had to suspend our volunteer program in March 2020. But it isn't all bad news.

This last year may look a lot different, not solely due to COVID and how we managed to still provide services during a pandemic, but it also was a celebration of how this organization introduced a new model of care during a global pandemic and still managed to provide an incredible amount of patient care. We have a good deal to be proud of.

Our new designation as a full service CHC has provided an opportunity to expand not only our health care delivery but many other programs as well.

- 1. We brought on new GP's to provide both sexual health and primary care and were able to provide longitudinal care to some of our more vulnerable sexual health patients including our GAC patients.
- 2. We added the new NP role to our team
- 3. We were able to increase the number of RN's on our staff.
- 4. We added two new allied health positions, that of a community health worker and registered clinical counsellor.
- 5. We developed a Gender Affirming Apparel program and have provided services to over 55 individuals.
- 6. We are opening an online store to sell sexual health and pleasure products
- 7. We are working on developing a number of new initiatives including awareness and efforts to address reconciliation, and Diversity and Equity within ISH.

While this last year may look a lot different, this organization made great strides in developing into one of the first MOH funded Community Health Centers in BC; an organization that has attracted an amazing team of dedicated individuals who are working hard to meet the needs of our local community.

My sincere thanks go out to our team that braved this last year with dedication, sacrifice and determination, giving so much of themselves during a very difficult time. I am so very proud to work alongside you all.

Respectfully Submitted Bobbi Turner Williams

Medical Director's Report

DR. LARA EATON

The past year has brought challenge to all aspects of operations at Island Sexual Health. Our team has embraced a "growth mindset" out of necessity, motivated by a shared commitment not only to the ongoing provision of safe, accessible & inclusive sexual health care to our community throughout the COVID pandemic, but to the expansion of our services into comprehensive, complex primary care. With a collective effort, we have endeavored to rethink existing patterns of "doing & being", to develop new pathways & solutions, culminating in the creation of our new "normal". Our dedicated & caring team has led this unique, dynamic & compassionate organization through a successful transition into it's newly embraced identity as ISH Community Health Center. It is with both humility and pride that I submit my reflections on this past year.

With passion, perseverance & commitment, our team has pivoted away from traditional health care model constraints. Guided by core values of person-centred care, inclusivity, equity, safety, empathy, dynamism, & collaboration; we have experimented with new concepts, embraced novel ways of connecting with & caring for our patients, & designed new care flow plans that embrace the best of our collective learnings & growth.

We have:

- pivoted to & embraced telemedicine
- incorporated advanced technologies into our daily practice/work
- assembled a strong, caring, multi-disciplinary team
- encouraged & supported expansion of care into full scope of practice for our clinicians, & encouraged team members to explore leadership roles within focused working groups
- fostered an environment of inclusion, safety & meaningful enterprise
- created consistent opportunities for team collaboration in varied formats designed to enable members to listen to & learn from each other
- participated in both informal & accredited learning activities together, explorations arising from team identified needs
- · focused on team health, supported team members
- successfully transitioned into complex primary care delivery
- enhanced our sexual health services
- decreased barriers to accessing care for many in our community
- · expanded our community educational services
- forged deeper relationships & inter-connectedness with community partners
- strengthened our harm reduction initiatives & joined our community action plan to decrease opioidrelated deaths
- initiated an exploration of how we can recognize, acknowledge & address within our Clinic unequal power dynamics, racism, discrimination & residual effects of a terrible colonial past
- kept our team safe throughout the COVID pandemic
- OVERCOME significant adversity together

Medical Director's Report cont.

We have done much, we have much to do. We have mostly good days, we have a few not so good days, both are critical for our forward momentum. I am humbled by the held knowledge, insight & compassion within our team. I find inspiration in witnessing the commitment of our team to activate our shared organizational values & mission. I am proud of our combined efforts & our shared success, I am proud to be part of this whole.

Submitted with gratitude for the opportunity to participate in the guidance of this dynamic & vibrant organization,

~Dr. Lara Eaton

Volunteer Program

Due to Covid response, our volunteer program was put on hiatus for the 2020/2021 fiscal year. As we transition safely towards more in-person care; we are hoping to begin utilizing the many abilities of volunteers again in capacities that will well support our new direction as a community health care centre.

Brand Development

In summer of 2020 with plans to become a community health care centre, we partnered with Arcana Creative to create a new brand identity for our organization that reflects our history, our values, our personality and our new direction. Through significant consultation with staff, volunteers and community partners, we were proud to debut a new brand identity in November 2021.

The colour palette for ISH's logos are bold, vibrant and full of energy. Welcoming and supportive to all. Without judgement, accepting and inclusive, safe and accessible are our values. Friendly, open-minded, vibrant, and trustworthy is our personality. The primary logo for ISH is a simple wordmark paired with a unique kaleidoscope graphic above. The kaleidoscope symbolizes the three main branches of the Centre and the many diverse communities the Centre serves.



THE CLINIC @ Clinical Services **Update**

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In March of 2020, ISH was impacted by the outbreak of COVID. From March to August patient care made a quick dramatic switch to virtual care and many staff went off site to work. Through this we managed to adjust our services to meet the changes the whole world was facing not only with finding creative ways to meet clients needs but also working with the Ministry on our new CHC designation and working through major renovations.

On September 1st, 2021 ISH began its new journey as a full service Community Health Centre

To try and keep things simplified this report will focus on client stats for the period September 1st, 2020 to August 31st, 20201, to examine one full year or our new mandate.

A few points to note, in this last year we have:

- Filled 5.3 of our 6 GP FTE's
- Filled 1.7 out of our 2.9 NP FTE's
- Filled all staffing roles including our RN's and new Allied Health roles: a full time Community Health Worker, and Registered Clinical Counsellor.

While COVID has certainly impacted our ability to provide care in the usual way, this last year saw the expansion of existing virtual care visits with over 17,148 patient appointments and a gradual increase in on site visits for both our sexual health cand primary care clients totally 5,681 patient visits overall.

Attachment of primary care patients began in January 2021 with a slow ramp up to accommodate new primary care positions and the subsequent clinical changes this entailed. As of August 31st, we have attached 276 new patients who experience moderate to severe complex health care issues.

What services are we offering?

- Sexual health care (more specifically pap exams, STI testing, Vaccines. Gender Affirming care, PrEP, birth control/bleed control, and other related sexual health needs.
- Primary Care Attachment for complex health needs
- Gender Affirming Apparel fittings and products
- Online store for sexual wellness and pleasure products
- · Community based sexual health education programs to schools, community groups, parents, and other community members

New allied health staff roles as a CHC

Registered Clinical Counsellor – Jess Marie



Role of the RCC

Jess Marie, Our Registered Clinic Counsellor, works as part of the interdisciplinary health care team at the Island Sexual Health Community Health Centre (ISH CHC), providing treatment and support to ISH clients. Jess provides services to people with intersecting medical and social experiences including sexual health challenges, mental health and substance use, trauma, poverty, and discrimination in addition to specialized care for gender-diverse populations. Jess employs a range of modalities to support clients to improve their mental health and quality of life. Jess also provides case management services to help clients access appropriate supports in the community including substance use treatment and programs for the ISH gender-diverse population.

Some of the duties Jess manages:

- ·Interviews clients to gather case history information. Assesses emotional and / or behavioral issues affecting clients. Identifies core areas of concern to be addressed by clinical counselling.
- Develops and implements therapeutic plans and programs necessary to meet client goals and objectives. Provides individual and group counseling interventions to address identified plans. May use specific therapeutic techniques depending on client needs.
- Develops and maintains therapeutic plans with client input; maintains contact logs, prepares assessments, progress and closing reports.
- ·Provides follow up support to clients after the end of therapy treatment. Monitors and evaluates clients functioning and interaction with family and friends and in the community. Advises other professionals involved with the client's case where further evaluation or more intensive treatment is required.
- ·Provides advocacy and case management services, as required.
- ·Maintains knowledge of community resources and provides appropriate referrals to clients to meet their needs.
- ·Formulates and facilitates, as needed, support groups in program areas for clients and/or their families.
- ·Provides consultation to those working with client including both the ISH interdisciplinary team and external care providers.

New allied health staff roles as a CHC

Community Health Worker – Leah McGregor

Role of the CHW

Leah McGregor, our Community Health Worker (CHW), provides a range of supports and services to primary care patients of the Island Sexual Health Community Health Centre. These supports include transportation and accompaniment to medical appointments and procedures; in-patient acute care visits and participation in discharge planning when appropriate; assistance to navigate housing; financial assistance and other health and social service systems. Leah works closely with the ISH CHC interdisciplinary team to ensure responsive, timely and effective support to clients and works collaboratively with all ISH programs, community partners and service providers to ensure service linkages, integration, and continuity of care.

Some of the services Leah provides:

- · One on One Support including
- In clinic and outreach services
- Emotional and Mental Health support
- A safe space to talk and discuss any issues/ideas/concerns/support needs you are having.
- Support in understanding your health and developing plans/strategies to improve your health and wellbeing.
- Support facilitating communication and personal empowerment in interactions with health care systems or social service systems, including but not limited to:
- Primary medical care support
- Sexual Health care support
- Mental Health and/or Substance Use services within the Greater Victoria area
- Ministry of Social Development and Poverty Reduction or the Ministry of Children and Family Development
- BC Housing, local employment resources and community food resources
- Youth services or programs
 - Advocacy, accompaniment, transportation support
- Appointment support including support in making appointments, accompaniment to, and advocacy at appointments.
- Transportation to appointments
- Arranging follow up appointments including further accompaniment and advocacy with these appointments.
- Referral assistance
- Application support

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THE STORE @ Gender Affirming **Care Services**

community health centre

Island Sexual Health has been providing gender affirming medical care, including testosterone and estrogen based hormone access and surgical care planning, since November 2017. In our interactions with clients accessing these services it became clear that there are significant access gaps when it comes to medically necessary gender affirming apparel such as chest binders, packers, packing briefs and tucking underwear. The use of these supplies is crucial to safety and wellness for many gender diverse people, and use of poorly fitting or improvised apparel (particularly binders) can lead to significant health issues. In the interest of addressing this gap, in January 2020 ISHS successfully applied for a \$10,000 award from the Pilot Fund for Gender Equality through the Victoria Foundation. This funding was used to complete community consultation and ultimately establish access to an affordable, size and skin tone inclusive range line of binders, packers, packing briefs, and tucking underwear which are all offered through our store. We've also been able to establish a 'bank' of supplies which can be offered at reduced or no cost to individuals with financial barriers.

The establishment of this program has helped us to build community partnerships and provide access to gender affirming apparel both to existing clients of Island Sexual Health, and anyone in the community who needs access to these supplies. >

Helen & Fred Bentley Award



We were thrilled and humbled to be awarded the Helen and Fred Bentley award from Action Canada for our Gender Affirming Care Project. "GAC@IslandSexualHealth" is a holistic health care program that includes clinical gender affirming services, gender diversity education, peer support services in collaboration with Trans Care BC, a quarterly Trans ID Clinic in partnership with the University of Victoria, and the newly launched Gender Affirming Apparel. GAC @ ISH reaches every year over 155 community members through its clinical services, over 21,000 people through gender inclusive education, and over 200 people through its partnered peer support services and Trans ID Clinic.

The Helen and Fred Bentley Awards of Excellence recognize sexual health innovation and leadership in communities across Canada. Action Canada is proud to count Island Sexual Health and Saskatoon Sexual Health among our Associate Organizations. Our Associate Organizations and partners are changemakers in their communities helping shape and mobilize our movement to advance sexual and reproductive health and rights. In the context of the Covid-19 pandemic, these organizations have been leading the way in adapting their service offerings quickly to respond to emerging needs in their community. We are constantly inspired by this boundary-pushing work that directly contributes to stronger, healthier communities where people can access their sexual and reproductive health and rights.

Financial Statement

ISLAND SEXUAL HEALTH SOCIETY

Statement of Earnings Year Ended March 31, 2021

		2021		2020
REVENUES				
Client annual fees	S	18,791	\$	71,985
Contraceptives		103,921		168,551
Donations and fundraising		131,588		77,691
Education fees		14,200		42,305
Gaming grant		80,000		98,000
Interest and other income		619		1,857
MSP billed		170,410		715,516
Non-medical sex aids		4,432		12,807
Other grants		290,309		160,653
VIHA grant		133,636		133,636
Ministry of Health grant	_	1,598,699		113,296
		2,546,605		1,596,297
EXPENSES PA A PROPERTY AND A STATE OF THE PROPERTY AND A S				
EXPENSES Amortization		113,107		9,851
Bad debts		1,168		1,160
Bank charges and debit fees		6,720		13,360
Community education materials		10,841		20,172
Community educators and assistants salaries and benefits		137,742		156,676
Contraceptive supplies		51,195		73,778
Insurance		5,245		5,235
Medical and clinical supplies		36,288		47,843
Non-medical sex aids		3,070		5,575
Occupancy costs		277,641		225,167
Office expenses		69,293		92,635
Physician remuneration		680,231		514,979
Professional development		5,402		798
Professional services		105,418		65,076
Professional support and administrative staff salaries and benefits		606,220		482,070
Publicity and promotion	_	31,490		15,006
		2,141,071		1,729,381
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	s	405,534	s	(133,084)

EDUCATION @

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Education Durante JENNIFER GIBSON



Following an extraordinary 2019/20 year for our education program, the pandemic response provided an unpredictable and unique context for the 2020/21 year! The fiscal year began with our team putting the finishing touches on our narrated slides shows to fulfill the teaching commitments made to our school partners to support their students' remote learning through June 2020. The narrated slide student workshops were accompanied by parent/caregiver narrated workshops so the remote learning could be contextualized. While the school partners appreciated the content, most of the schools chose to focus on the core subjects because teachers felt less comfortable teaching this type of learning remotely. This meant many classroom educators requested "catch up" teaching in the Fall and Spring.

While we began September in the classroom with the intention of delivering in person workshops all year, the sharp increase in COVID case numbers coupled with the increased demand for teaching caused us to move to online facilitated workshops using zoom. This approach allowed us to virtually different school communities in a day to meet the increased demand while managing exposure. Although facilitating in person provides much more opportunity for student engagement, students and educators responded well to the online format. In order to handle the increased demand for the elementary workshops, we were lucky enough to add a contract educator to the team in February at the time we hired our new Manmade facilitator. While our participant and session numbers were down from previous years, given all the challenges that pandemic response brought, we were able to move seamlessly through thanks to the creative energy and engaging approach of our amazing team members!

At the high school level, we saw an increase in the number of text line users as a result of the online platform. In the absence of having a facilitator in the room to collect anonymous questions, the students were asked used the text line to ask anonymous questions during class. This proved to be a fantastic way to give students space to ask questions in a private space but more importantly, students then also had the phone number in their phones for future reference! As we return to inperson learning, we will continue to use this method for questions. Using the text line in real time classrooms proved to be one of several learning opportunities that the Covid context created for us.

2020/2021 also saw our relationship with the Saanich Peninsula Youth Clinic become stronger as we trained several of their youth volunteers to become birth control educators through a partnered youth ambassador training program. The volunteers will be providing in-clinic peer based education to youth clients of their health in the Fall of 2021.

Education update cont.

Our education team said goodbye to Nick Sandor in the position of ManMade facilitator in September after nearly 5 years of amazing work with our maturation and Manmade. We welcomed the awesome Ned Gallagher to our team in the Manmade facilitator position in February. Our team also realized the great addition of a contract education team member, Sam Peters in February who came into support Abbey with the increased demand in maturation education.

2020/2021 is looking like another busy and dynamic year for the Education Team as we continue to navigate pandemic response education which I am confident we will meet with the passion, energy and enthusiasm we're renowned for. I continue to be inspired by our amazing team and send huge amounts of gratitude to Nick, Abbey, Ned and Sam for their dedication, energy, and humour as we continue to help Victoria's youth and their allies to be as educated, comfortable and enpowered as possible!

Respectfully submitted,

Jennifer Gibson



NED GALLAGHER



The Covid response limited programming opportunities in Spring 2020 Man Made began the 2021 year by completing hiring for the open position of Man Made Facilitator. The new facilitator is Ned Gallagher, who comes from a background in mental health and addiction support, as well as years of experience teaching youth in a variety of positions. Ned has a deep passion for generating conversation and change around healthy relationships, gender equality, anti-oppressive practice, and healthy masculinities, and has been engaged in this work for a number of years both professionally and in community. At the start of Ned's tenure, they began a critical assessment of the existing program to bolster existing strengths and add new perspectives to the conversations that Man Made is intended to encourage. Ned also re-ignited connections with other youth and antiviolence agencies around the city, helping to initiate a collaborative group of other educational and harm reduction and prevention groups. In addition to this, Ned wrote and submitted a grant to generate support for a project that would bring youth involvement into the Man Made program and develop community-based videos around different intersectional understandings of masculinity. Ned's goals with Man Made throughout 2021 are to bring Man Made to audiences that have not fallen within the previous scope of Man Made; create online resources that are accessible to a wider audience; create collaborative mechanisms with other agencies that are doing similar work; and emphasize an intersectional lens and anti-oppressive framework to Man Made to expand the program's reach while still remaining grounded in practical individual transformations for youth that attend the program.

Social Media & Online Engagement



1227 Page Likes



1291 Followers



1626 Followers



2163 Text Q & As

islandsexualhealth.org 221,397 VISITS

TOP 5 PAGES VISITED:

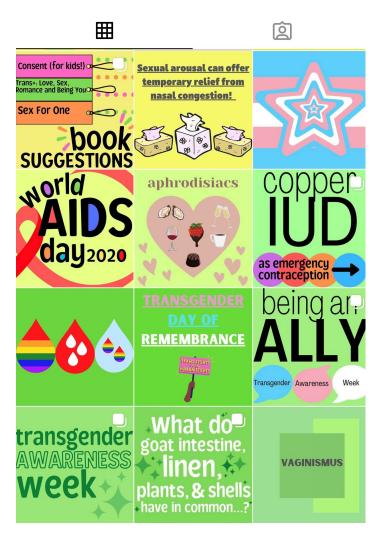
- ONLINE BOOKING
- ABOUT US
- IUDS
- EXAMS FOR UTERUSES
- EMERGENCY CONTRACEPTION

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One of the ways we decided to continue our outreach education through the initial Covid phase 1 response was through our social media content specifically Instagram. We were lucky enough to have 2 Service Canada students, Kali and Liz who developed and posted fantastic content on our Instagram account and increased our reach and engagement significantly. You can follow us @isexualhealth



Funders and Donors

















Individual/Organizational Donors

Island Sexual Health is very grateful for the many donations we receive from individual community members. We would like to thank everyone who so generously donated to us in the 2020/2021 fiscal year. Special thanks to our Exceptional Donors, who made donations of more than \$500.

Exceptional Donors

Donna Dippie John Plas

<u>Monthly/Annual Donors</u>

Neil Boyle Jayne Ducker Susan Kinniburgh Sarah Michaud Lyanne Quirt Beverly Revin Ashley Turner Rosie Wallis



Collaborative Community Partners

We recognize that the care and education we are able to provide is supported by many amazing community partners. We are very grateful to have such skilled and dedicated partners to collaborate with. Apologies to anyone we mistakenly missed.

Island Health, Public Health - BC Stevens - Jawl Properties - Ministry of Health - Island Health - Island Health Best Babies, Best Families and Baby Talk Programs - BC Association of Community Health Centres - Esquimalt Neighbourhood House - Saanich Neighbourhood House - Beacon Community Services - YWCA - Artemis - Island Parent Group - SPEAC -Camosun College - Camosun College Students Society - UVic - UVic Health Services - UVic School of Child and Youth Care - UVic School of Nursing -Burnside Gorge Community Centre - Youth Service Provider's Network -Margaret Laurence House - Victoria Women's Transition Society - Victoria Sexual Assault Centre - - Pinksheep Media - Royal Bay High School -Tsawout First Nation - Esquimalt First Nation - Songhees First Nation -Tsartlip First nation -Boys and Girls Club - SD #61 - SD #62 - SD#63 - St. Andrew's School - St. Michael's University School - Christ Church Cathedral School - Maria Montessori Academy - Westmont Montessori - Selkirk Montessori - Ecole Victor Brodeur - Victoria Period Project - The Foundry -Saanich Peninsula Youth Clinic - CRNBC- BCCDC - BC Cancer Agency -Lifelabs - Victoria Gynecologists and Urologists - OPT BC- The many midwives of Victoria - Cool Aid - Victoria STI Clinic - TransCare BC - UBC School of Medicine - Vancouver Island Women's Clinic - Action Canada for Sexual Health & Rights - Society of Obstetricians and Gynecologists of Canada - AVI Health and Community Services - Arcana Cretive - BC Ministry of Health - CML Medical Imaging - RJH Colposcopy - Island Health Medical Imaging - Walk-in & Treatment Centres of Victoria - Men's Therapy Centre - Children's Health Foundation - The Times Colonist - The Victoria News - The Goldstream Gazette - Interpares - Likhaan Centre for Women's Health - Kira Good Fund